



September 19, 2008

Dear Customer:

As you may be aware, Putnam Bank has entered into an agreement to acquire Savings Institute Bank & Trust's Gales Ferry branch office. We want to take this opportunity to introduce ourselves and to provide you with important information about the upcoming transition. Pending necessary regulatory approvals, we expect ownership of the Gales Ferry branch to be transferred to Putnam Bank on January 30, 2009.

First of all, we want you to know that we understand that change can be stressful. Rest assured we are doing everything we can to make the conversion as smooth as possible and to make sure that you experience minimal inconvenience.

We will handle all of the paperwork necessary for you to make a smooth transition to Putnam Bank. We will switch all of your accounts to new numbers, and prepare signature cards for you. Checking customers will receive an order of new checks at no charge. In addition to this initial supply, we will, at our expense, provide you with checks to replace any existing supply you may have. You will also receive new Putnam Bank Check Cards and/or ATM Cards to replace your Savings Institute cards.

You will be able to continue to do your banking at the same convenient Gales Ferry office and to do business with familiar faces. We will be closing our existing Putnam Bank Gales Ferry branch on January 31, and those staff members will be moving to the 2 Chapman Lane location.

Later this year you will receive a complete Welcome Kit to help familiarize you with Putnam Bank, our products, our services, and our greatest asset – our people. We are committed to the communities we serve and are active and vibrant participants in many civic and charitable organizations in Eastern Connecticut. We are proud to serve all your banking needs, be they deposits or loan-related.

In the interim, if you have any questions or concerns, we urge you to call Lisa Balter, your branch manager at Savings Institute Bank & Trust, 860-464-9605. Please feel free to also call Gina Kolodnicki, Branch Manager, at our present Gales Ferry office at 860-464-2247, or call me directly at 800-377-4424. We are excited about the opportunity to serve your banking needs and look forward to meeting you.

Sincerely,

Thomas A. Borner
Chairman and CEO

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