

# MOBILE BANKING

## Security Tips

### Tips for protecting your information

While we have put in place numerous security measures, you also play a role in protecting your account information. Below are a few steps you can take to ensure that your information remains protected while using a mobile device.

- Do not leave your cell phone unattended.
- Do not lend your cell phone to strangers.
- Do not enable your mobile device to remember passwords.
- Do not use online banking on public WiFi connections.
- Always logout of your mobile banking session.
- Do not store any type of sensitive information, such as account numbers, IDs or PINs on your mobile device.
- Research and utilize an Anti-Virus (AVS) program on your mobile device.
- Be cautious when opening email attachments.
- Use password protection and/or automatic screen locks on your mobile device. This works as a deterrent if your mobile device were to become lost or stolen.
- Download our **Putnam Bank Mobile Banking App** to ensure you are connecting to Putnam Bank.

### Tips for creating stronger passwords

Protecting your online information and your passwords should be a priority. A few simple rules can make passwords more difficult for criminals to figure out.

- Is at least eight characters long (the longer, the better).
- Doesn't include a complete word.
- Is significantly different from previous or other passwords that you use.
- Doesn't contain your Username or real name, your company name, your birth date or Social Security number, or any other personal information.
- Change your password a few times a year.

If you notice any suspicious or unusual activity relating to mobile banking or if you suspect unauthorized access to your accounts, contact us immediately at (800) 377-4424.